



The Communicator!® NXT™

On-premise, hosted or hybrid solution for list-driven notification and requirements-based team mobilization

In a crisis, the ability to engage and assemble personnel, local officials, volunteers and others is vital to upholding public safety. Yet many mission critical operations are discovering manual or single-modal methods of communication are no longer practical or effective. Enter The Communicator!® NXT™ notification solution from PlantCML®, an EADS North America company.

Used by hundreds of law enforcement, fire/EMS and emergency management organizations worldwide, The Communicator! NXT solution is proven to augment communications in all types of contingencies. For most, it is called upon to supply personnel incident details or instruction via telephone (landline and cell) and gather critical feedback, such as ETA. For others, it is used to send voice and text messages to mobile devices, activate pagers, deliver emails or even trigger other alerts.

The Communicator! NXT solution provides both the speed and intelligence required to alert and mobilize teams for emergency response. The web-based application intuitively considers the individual skills, certifications and availability of every person, filling positions based on situational needs. It also integrates with

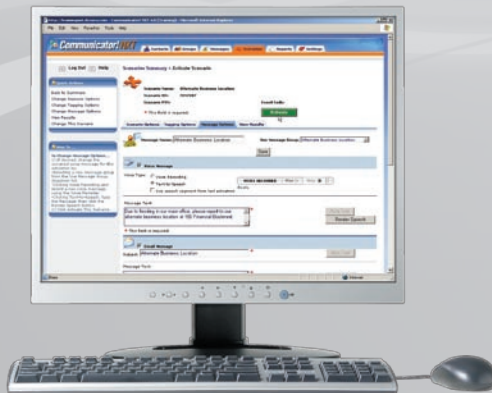


FULL-CIRCLE SECURITY AND COMMUNICATIONS



third-party and/or proprietary software (i.e., incident command) via a simple, yet highly robust Application Programming Interface (XML API).

Remotely accessible, The Communicator! NXT solution allows notifications to be activated from anywhere. Users can also update data, prepare messages or assess activity, easily managing communications from start to finish. Proven applications include HAZMAT incidents, extreme weather, missing persons, drills/exercises and volunteer efforts.



KEY BENEFITS

- Provides full automation of critical and routine notification procedures
- Improves communications internally, externally and/or across regional boundaries
- Offers three options for deployment (on-premise, hosted and hybrid), accommodating unique communications and infrastructure requirements or budgets
- Frees personnel to focus on response efforts versus making/taking calls
- Reduces the risk of communications breakdown
- Helps validate the well-being of personnel, regardless of their physical location
- Promotes faster, more informed decision-making on every level
- Delivers documented results for an improved audit trail



The Communicator![®]NXT[™] integrates seamlessly with GeoCast[®]Web[™] for map-based alerting to precisely targeted areas, including flood plains, coastal regions and shelter-in-place locations.

KEY FEATURES

- Multi-modal communications (e.g. telephone, SMS, email, fax, etc.)
- Remote activation via telephone or the web
- Ability to run multiple notification scenarios simultaneously
- Immediate transfer to conference bridges for virtual meetings
- PIN-to-PIN BlackBerry[®] smartphone messaging
- Powerful text-to-speech capabilities
- Fully integrated paging, faxing and SMS communications
- Built-in Activation Monitor, allowing users to view notification scenarios in real-time
- TTY/TDD auto-detection, ensuring communication with hearing-impaired recipients
- Optional Inbound Bulletin Board for follow-up communications, status updates, etc.
- Survey module (also optional) allows organizations to poll individuals regarding response efforts, community services, etc.

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TECHNICAL HIGHLIGHTS

- .NET[™] XML framework and SQL database architecture
- Highly secure 128-bit SSL data encryption
- Full redundancy (e.g., data, platforms, etc.)
- Seamless integration with other databases and applications, including PlantCML's GeoCast Web solution for map-based alerting, via XML API
- Additional, on-demand calling capacity for hosted deployments

THE INDUSTRY LEADER

A pioneer and trusted leader in mission critical communications, PlantCML[®], an EADS North America company, provides key technologies for public safety, federal/DoD and corporate environments. Our full-circle security and communications portfolio includes IP-based call center applications for mapping and information management, as well as notification solutions and services, and P25 land mobile radio networks. PlantCML technologies are resident in 14 of the 20 most populous U.S. cities; over 300 military operations; and numerous high-profile businesses globally.

PLANT[®]CML[®]

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