

# CERES™ AudioRegister™

Digital logging recording solution for mission-critical call centers

In today's fast-paced, litigious society, being able to quickly locate and duplicate audio records is imperative. **CERES™ AudioRegister™ Premier** and **Elite**, from industry leader PlantCML®, provide a standardized platform, which may be configured to meet any size mission-critical call center.

AudioRegister Premier and AudioRegister Elite are streamlined digital logging recording (DLR) systems with industry leading features and performance. They are designed to meet the unique requirements of both the small and large call center. AudioRegister Premier is designed for large call centers and/or trunked radio applications. AudioRegister Elite is a cost effective solution for small to medium-size call centers.

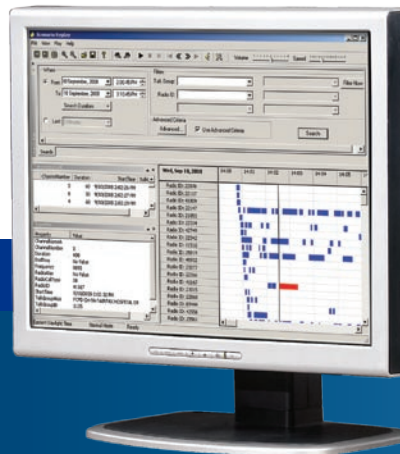
Both AudioRegister Premier and Elite feature quantum-speed search and retrieval, live monitoring and mixing, as well as multiple playback options, all within a very manageable and scalable unit. Both also deliver unprecedented levels of recording capability, capacity and flexibility. They record conventional analog, as well as digital and Voice over Internet Protocol (VoIP) for telecommunications and radio.

Made for call centers wanting to integrate information and data management onto an easy-to-use desktop, the AudioRegister series of DLRs can be scaled to accommodate those needs. They also provide massive storage capacity by utilizing RAID, DVD and network attached storage.

Interfacing with PlantCML's VESTA® call processing suite, the CERES AudioRegister applications deliver a networked functionality simplifying logging procedures and enhancing data collection. Together, the applications can track a recorded audio message showing the relationship of conversations and data (e.g., ring time, call duration, telecom information, etc.) along a continuous time thread. Password authorized users can create libraries of calls for future reference.

With CERES AudioRegister, mission-critical call centers are prepared to meet the needs of every caller with its flexible and reliable interface. They can use a single system to track an incident's complete audio communication from trunk line to call taker to response unit.

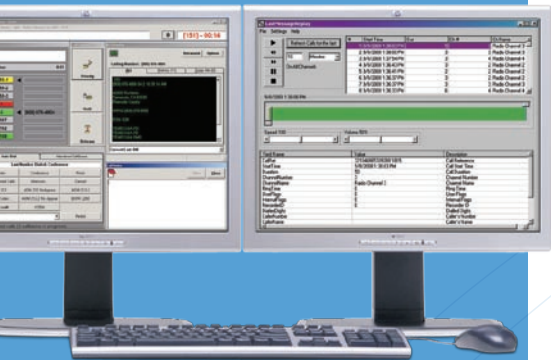
CERES AudioRegister systems offer streamlined digital logging recording (DLR), vast data storage capabilities, extensive search tools and multiple playback options.



## Key Features

- Flexible and extendable storage options
- Fully secure remote operation over LAN, WAN and Intranet
- Built-in security and administration
- Rapid search and retrieval of wanted calls by multiple criteria including ALI, date/time, channel, called number, calling number, transaction code, user ID, and multiple user-defined search factors
- Cost-effective storage for long-term retention requirements
- Flexible save options
- Easy to use management interface
- Internal storage

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Feature	Elite	Premier
Compression	8k (G.729A) or 6k ADPCM	Standard: 16k Optional: 8k (G.729A) or 5.3k(G.723)
Backplane	PCI	PCI
Channel Count	Up to 48	Up to 192 digital/analog
VoIP	No	Yes
Operating System	Windows® XP with SP2	Windows® 2003
Online Storage Capacity	50,000 hours 250 GB at 8k	Up to 80,900 hours 216 GB (3HDD) at 5.3k
Archive Options	DVD and AIT-1	DVD, AIT-1, AIT-2, DDS-4
Offline Storage Capacity	Up to 18,000 hours 2x AIT-1 36 GB each at 8k	Up to 36,800 hours 2x AIT-2 50 GB each @ 5.3k
Hot Swap RAID 5	No	Internal
Hot Swap Power	Optional	Standard
Parallel Archiving	Yes	Yes
Internal RAID 1	Yes – 50,000 channel hours at 8k	Yes – 24,500 channel hours at 5.3k
Backup Recorders	No	N+1, up to 15
Trunked Radio	No	Yes
Scenario Replay	Yes	Yes
ANI/ALI	Yes	Yes

## Managed Services

With a keen focus on system protection and reliability, PlantCML brings an unmatched suite of Managed Services to the mission-critical environment. As an option, the CERES AudioRegister solution may be managed by the company's Service Management Center, where a team of IT experts monitor PlantCML systems in real-time. Customers may choose to implement one or any combination of services for Monitoring & Response, Patch Management, Virus Protection and Disaster Recovery for maximum system integrity.

## The Industry Leader

For 40 years, PlantCML has developed and supported comprehensive solutions to address the rapidly changing communications needs of the mission-critical environment. Join the growing number of public safety and private security operations implementing next-generation data management technology. Join those who rely on PlantCML, an EADS North America company.



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